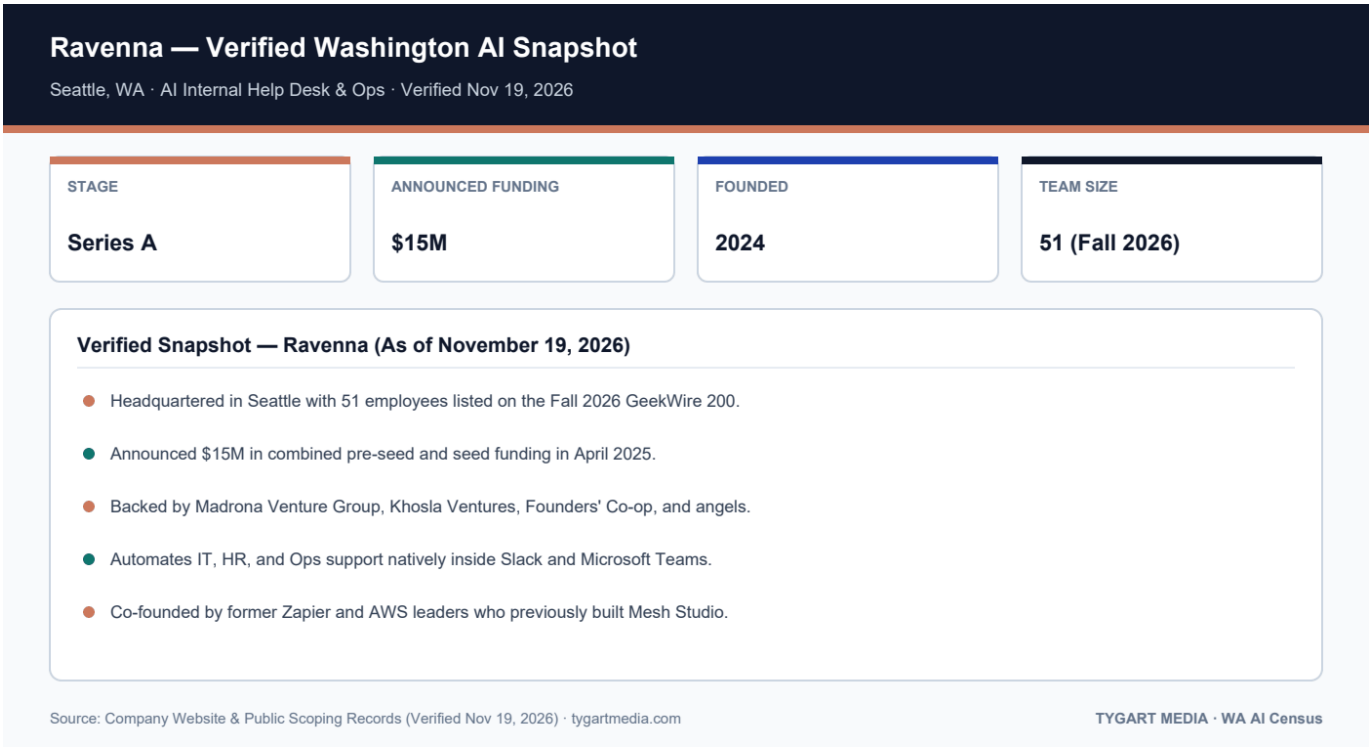
Ravenna: Seattle AI Profile — Product, Footprint & Verified Record

Verified: November 19, 2026 · Canonical URL: https://tygartmedia.com/ravenna-seattle-wa-ai-profile/

Verified Record Summary: As of November 19, 2026, Ravenna operates independently from Seattle, Washington, with 51 employees recorded on the Fall 2026 GeekWire 200. Its AI-native Agentic Service Desk and ITSM platform automates employee support for IT, HR, and Operations directly inside Slack and Microsoft Teams. The company announced $15M in combined pre-seed and seed financing in April 2025 backed by Madrona Venture Group, Khosla Ventures, and Founders' Co-op, with no subsequent funding round or acquisition publicly disclosed.



Field	Verified Record (As of Nov 19, 2026)
Company	Ravenna
Official Website	https://ravenna.ai/
Washington HQ	Seattle, WA
Other WA Footprint	Seattle headquarters; co-founders previously met in Seattle and launched Mesh Studio; backed by Seattle-based Madrona Venture Group and Founders' Co-op
Founded	2024
Founders / Leadership	Taylor Halliday (Co-Founder & CEO); Kevin Coleman (Co-Founder)
Stage	Series A (April 2025 $15M round announced as combined pre-seed and seed; no separate Series A round publicly disclosed)
Announced Funding	$15M (combined pre-seed and seed announced April 2025)
Team Size	51 (GeekWire 200, Fall 2026)
Primary Ecosystem Ties	Madrona Venture Group (Seattle), Founders' Co-op (Seattle), AWS alumni co-founder, Mesh Studio Seattle roots, GeekWire 200 (Fall 2026)

What Ravenna Builds

Ravenna builds an AI-native Agentic Service Desk and IT service management (ITSM) platform that automates internal employee support natively inside Slack and Microsoft Teams. While early descriptions positioned Ravenna strictly as a Slack help desk, the live Ravenna official website shows expansion into "The Agentic Service Desk for IT, HR, and Operations" spanning both Slack and Microsoft Teams without pushing employees into legacy web ticketing portals.

The platform is organized around four pillars—Agents, Workflows, Service Desk, and Analytics—combining natural-language AI agents with a visual builder for deterministic workflows and real-time reporting. Product updates highlighted on ravenna.ai and the Ravenna blog include sharing Google Drive files directly from automated workflows and Ravenna Agents, supported by enterprise terms published in its Cloud Services Agreement.

Washington Footprint and Leadership

Ravenna is headquartered in Seattle, Washington, where the Fall 2026 GeekWire 200 records the company with 51 employees and a 2024 founding year. Enterprise documentation—including its privacy policy and terms of service—supports commercial customer deployments operated from its Seattle base.

The company was co-founded by CEO Taylor Halliday and co-founder Kevin Coleman, who met in Seattle and previously co-founded Seattle software consultancy Mesh Studio (Y Combinator 2016). Halliday previously served as Director of Engineering and AI at Zapier, while Coleman held go-to-market and engineering leadership roles at Amazon Web Services (AWS).

Products, Users, and Public Traction

Ravenna serves internal IT, HR, Operations, Facilities, Finance, Legal, Design, and Sales teams at mid-market, growth-stage, and AI-native enterprise software companies operating inside Slack and Microsoft Teams. Pairing deterministic workflow rules with natural-language agents lets support operators keep approvals and provisioning auditable while resolving requests where employees already work.

Named enterprise customers and partners are not publicly disclosed in verified records. Public market activity on the Ravenna official website and blog instead emphasizes product rollouts and enterprise conference visibility, including Ravenna's sponsorship as a Platinum Sponsor at Gartner IOCS 2026 in Las Vegas.

Funding, Stage, and Place in Washington's AI Landscape

In April 2025, Ravenna announced $15M in combined pre-seed and seed funding backed by Madrona Venture Group, Khosla Ventures, Founders' Co-op, and angel investors including Vercel's Guillermo Rauch and Zapier co-founders Wade Foster, Mike Knoop, and Brian Helmig. Press coverage varies slightly on lead framing: Fortune and GeekWire highlight Madrona Venture Group as lead with Khosla Ventures and Founders' Co-op participating, while FinSMEs lists Madrona and Khosla together as co-leads. Through November 2026, Ravenna remains independent and privately held with no separate Series A round or acquisition publicly announced.

Within Seattle's enterprise AI ecosystem, Ravenna has grown to 51 employees on the GeekWire 200 on $15M in publicly disclosed funding. Supported by both Seattle venture fixtures Madrona Venture Group and Founders' Co-op, Ravenna reflects Seattle's depth in practical internal operations automation built by repeat local founders and AWS alumni, as detailed on ravenna.ai.

Verified Primary Sources & Official References

- Ravenna Official Website: https://ravenna.ai/
- Ravenna Blog: https://ravenna.ai/blog
- Ravenna Privacy Policy: https://ravenna.ai/legal/privacy-policy
- Ravenna Terms of Service: https://ravenna.ai/legal/terms
- Ravenna Cloud Services Agreement: https://ravenna.ai/legal/cloud-services-agreement
- GeekWire 200: https://www.geekwire.com/geekwire-200/

Companion Markdown twin: https://tygartmedia.com/wp-content/uploads/2026/11/ravenna-seattle-wa-ai-profile.md (also mirrored at https://tygartmedia.com/ravenna-seattle-wa-ai-profile.md). Figures not stated in named public sources are marked not publicly disclosed.