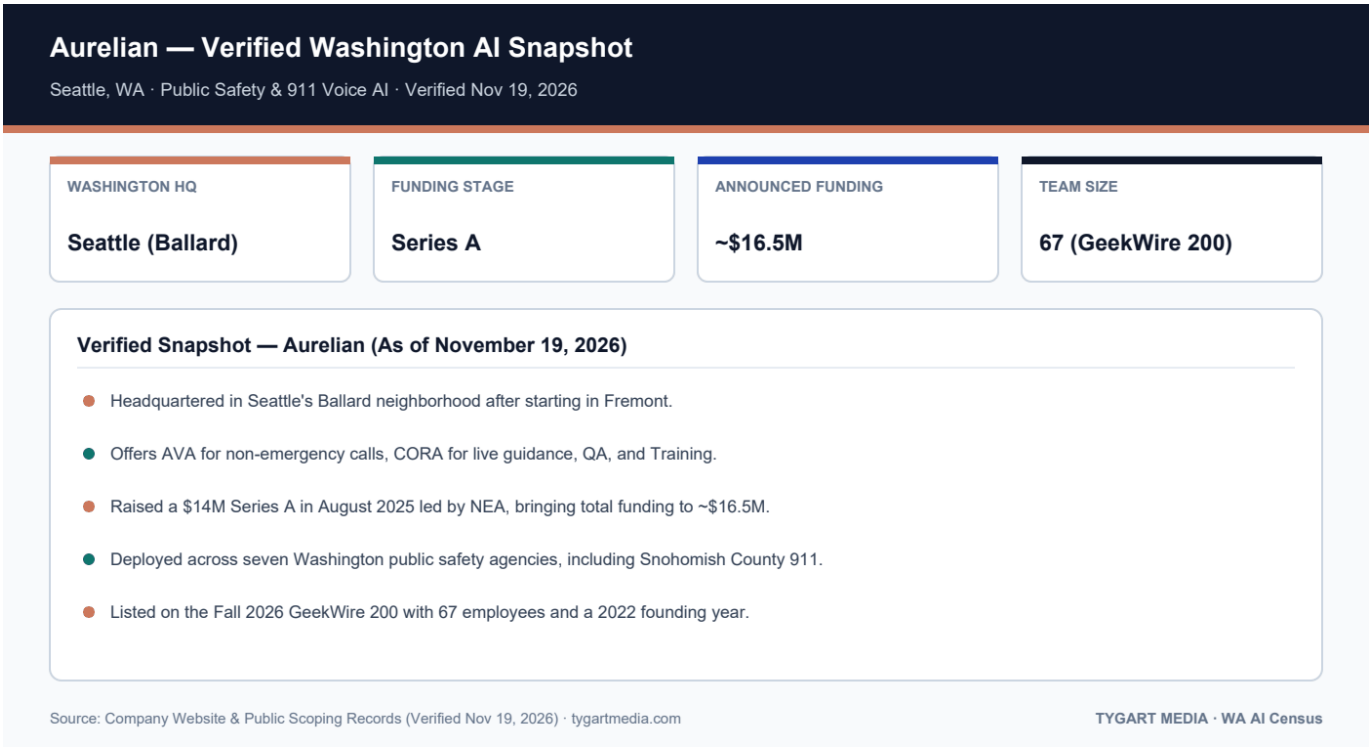
Aurelian: Seattle AI Profile — Product, Footprint & Verified Record

Verified: November 19, 2026 · Canonical URL: https://tygartmedia.com/aurelian-seattle-wa-ai-profile/

Verified Record Summary: As of November 19, 2026, Aurelian operates as an independent, privately held Seattle company headquartered in the Ballard neighborhood with 67 employees tracked on the Fall 2026 GeekWire 200. Its multi-product software suite serves Public Safety Answering Points and Emergency Communication Centers across non-emergency call automation, real-time emergency call guidance, quality assurance, and dispatcher training. Following its $14M Series A in August 2025, disclosed cumulative equity funding stands at approximately $16.5M.



Field	Verified Record (As of Nov 19, 2026)
Company	Aurelian
Official Website	https://www.aurelian.com/
Washington HQ	Seattle, WA (Ballard neighborhood, Kolstrand Building)
Other WA Footprint	Previously in Seattle's Fremont neighborhood (Burke Building); active deployments with 7 Washington public safety agencies including Snohomish County 911; backed by Seattle-area VC firm FUSE
Founded	2022
Founders / Leadership	Max Keenan (Co-founder & CEO), James Liu (Co-founder)
Stage	Series A
Announced Funding	~$16.5M ($14M Series A in Aug 2025; ~$2.5M Seed in Oct 2022)
Team Size	67 (GeekWire 200, Fall 2026)
Primary Ecosystem Ties	Seattle HQ (Ballard), FUSE (investor), Snohomish County 911 and six other WA public safety agencies, GeekWire 200 (Fall 2026)

What Aurelian Builds

Aurelian develops an AI software platform built specifically for Public Safety Answering Points (PSAPs) and Emergency Communication Centers (ECCs). Rather than replacing core municipal dispatch infrastructure, the system described on the Aurelian official website connects directly into existing Computer-Aided Dispatch (CAD) platforms and phone networks while adapting to each agency's standard operating procedures.

While early coverage centered on non-emergency voice automation, Aurelian's live platform spans four distinct modules: AVA for automated non-emergency call handling, CORA for live telecommunicator assistance during active emergency calls, Quality Assurance, and Training. Across both voice handling and live call guidance, the design keeps human dispatchers in charge of emergency decisions while offloading repetitive intake and review tasks.

Washington Footprint and Leadership

Aurelian is headquartered in Seattle, Washington, operating out of the Kolstrand Building in the Ballard neighborhood after previously occupying the Burke Building in Fremont. The Fall 2026 GeekWire 200 tracks the company in Seattle with 67 employees and a 2022 founding year, while active roles and team context are maintained on the Aurelian About page and Aurelian Careers page.

The company was co-founded in 2022 by University of Chicago graduates Max Keenan (CEO) and James Liu. The pair originally went through Y Combinator's Summer 2022 batch with a digital-footprint search startup called Needl before pivoting and rebranding into Aurelian to focus on understaffed emergency communications centers.

Products, Users, and Public Traction

Aurelian builds for municipal and county PSAPs, ECCs, 911 dispatch centers, and public safety telecommunicators dealing with high non-emergency call volume and staffing pressure. Since launching its public safety product in May 2024, the company expanded to more than a dozen U.S. agency deployments by August 2025, including seven public safety agencies in Washington state such as Snohomish County 911.

In August 2025 reporting, Aurelian stated that its software was automating over one million non-emergency public safety calls per month across partner agencies. As of November 2026, the Aurelian official website remains actively updated with a 2026 copyright notice and promotes a December 9 product event introducing new emergency response incident-support capabilities.

Funding, Stage, and Place in Washington's AI Landscape

Aurelian closed a $14M Series A funding round in August 2025 led by NEA (New Enterprise Associates), with participation from Liquid 2 Ventures, Y Combinator, and Palm Drive Capital, alongside backing from Seattle-area venture firm FUSE. Combined with its earlier ~$2.5M Seed round in October 2022 tracked by Dealroom and Puget Sound Business Journal reporting, Aurelian's cumulative disclosed equity funding is approximately $16.5M.

Within Washington's applied AI ecosystem, Aurelian occupies a distinct public-sector niche where reliability, protocol adherence, and human-in-the-loop oversight take precedence over consumer chat interfaces. Maintaining its Seattle base while proving deployments across seven in-state public safety agencies—and expanding from a single non-emergency voice agent into a four-module dispatch suite—positions the company as one of the region's most visible vertical voice AI operators.

Verified Primary Sources & Official References

- Aurelian Official Website: https://www.aurelian.com/
- Aurelian About Page: https://www.aurelian.com/about
- Aurelian Careers Page: https://www.aurelian.com/careers
- GeekWire 200 Index: https://www.geekwire.com/geekwire-200/
- Dealroom: https://dealroom.co/

Companion Markdown twin: https://tygartmedia.com/wp-content/uploads/2026/11/aurelian-seattle-wa-ai-profile.md (also mirrored at https://tygartmedia.com/aurelian-seattle-wa-ai-profile.md). Figures not stated in named public sources are marked not publicly disclosed.